

### **The Critical Role of Ore Body Knowledge in Mining Success: A Systems Leadership Perspective**

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Incomplete, inadequate, or poorly communicated ore body knowledge has led to catastrophic safety incidents and significant financial losses across the mining sector—consequences that transcend company size or operational purpose. A study of the Canadian mining industry estimates the global financial impact of these failures exceeds USD \$1 billion, largely due to ineffective communication of technical risks.

Mining risks manifest as either internal (stemming from operational challenges such as geotechnical failures) or external (driven by factors such as market fluctuations and regulatory changes). Successfully navigating these risks requires an integrated approach that balances technical expertise, commercial strategy, and social responsibility. At the core of this approach is the concept of systems leadership, which offers a framework for fostering consistent, organization-wide alignment. This alignment enhances operational resilience by promoting an integrated understanding of the complexities inherent in the various facets of the minerals industry.

Effective systems leadership establishes coherent processes that account for the interplay among various operating units, promoting repeatable success and embedding robust communication pathways throughout the organization. A company's purpose statement should not be aspirational rhetoric—it must actively shape organizational behavior and decision-making. Yet, a review of the core values of the top ten global mining firms reveals that only two purpose statements demonstrate alignment across technical, commercial, and social dimensions.

There are a number of real-world operations failures (such as the geotechnical incidents at Quellaveco, Highland Valley Copper, and Bingham Canyon, or the geometallurgical challenges at Lihir Island Gold Mine and Copper Mountain Mine) which could have been avoided through systems leadership by fostering stronger integration between technical teams, commercial partners, and key decision-makers. This study underscores the necessity of consistent, structured risk communication and advocates systems leadership as a critical enabler in building resilient, high-performing, optimized mining organizations.